

## Privacy Statement

### Our Promise to You

One of the most important values we have is maintaining the trust of our clients. The key to doing this is protecting clients' privacy and personal information. The following notice is being provided pursuant to the Privacy of Consumer Financial Information (Regulation S-P) rule issued by the Securities and Exchange Commission.

### Key Elements of our Privacy Policies

- We gather personal information about our clients in order to establish accounts at financial institutions
- We do not share your information with any companies for marketing or other purposes.
- You can control the method and the content of the communications we send to you.

### Why do we gather information?

We gather information from you for the purposes of establishing accounts at financial institutions. We gather this information not only to open any necessary accounts, but also to comply with federal and state laws, including tax laws and anti-money laundering laws.

### What information do we gather?

The information we collect directly from you includes information required to communicate with you and information to identify who you are. Information that we require to communicate with you includes your name, mailing address, phone number, email address and fax number. Information that we require to determine who you are includes your Social Security Number, Drivers License number, date of birth, and employer name and address.

### When do we obtain information?

Our firm does not collect any non-public personal information about you or any of our clients from any sources other than you without obtaining your prior written consent.

We collect non-public personal information about you from the following sources:

- Information we receive on applications or forms completed by you or from information you provide us.
- Information about your transactions with us.

### How do we use your personal information?

As stated previously, we only use personal information as appropriate to provide you quality service and to establish accounts at financial institutions.

Should you terminate your services with Plan Ahead Financial Management, Inc., we will retain your information as needed to comply with regulatory requirements.

**What information do we share?**

We do not disclose any non-public personal information about our customers or former customers to anyone without your prior consent.

We currently use a multiple server environment. The sole purpose of one of these servers is to store data (files, folders, etc.), including clients' non-public personal information, and access to this server is only available to select employees. We restrict access to non-public personal information about you only to employees of our firm who need to know that information to provide services to you. We maintain robust physical, electronic and procedural safeguards that comply with federal standards to guard your nonpublic personal information.

We currently subscribe to a real-time data monitoring service by a security consulting firm. The primary reason for subscribing to this service is to ensure any traffic into or out of our servers is legitimate, and to alert us if some unauthorized party is trying to gain access. This service allows us to blacklist unauthorized sources to ensure they do not gain access to our systems.

We periodically have a security consulting firm perform audits on our network to make sure that our network is secure. This firm does audits from both the "inside" and "outside" of our network in order to confirm that there are no vulnerabilities.

**How will I know if there are any changes to this Privacy Statement?**

In the event that we materially change this Privacy Statement, the revised Privacy Statement will promptly be posted to our web site, and we will notify you of such changes via electronic mail or regular mail. Additionally, this Privacy Statement has a revision date in the lower right corner indicating when it was last revised. You should review this Privacy Statement periodically to remain informed of any changes.

**What if I have questions, complaints, or comments about privacy matters?**

We are strongly committed to our relationship with you and want to be sure you understand the steps we have taken to protect your personal information. Please call us if you should have any questions, complaints, or comments.